



CITY HALL

705 North Avenue
Norwalk, IA 50211
Phone: 515-981-0228
FAX: 515-981-0933
Open 8:00am – 4:30pm, Monday – Friday

ADMINISTRATIVE SERVICES

City Manager
Marketa Oliver
moliver@norwalk.iowa.gov
515-981-0228 ext. 234

City Clerk

Jeff Rosien
jrosien@norwalk.iowa.gov
515-981-0228 ext. 233

EMS SERVICES

1100 Chatham Avenue
Norwalk, IA 50211
Emergencies: 911
Non-emergency: 515-222-3321
Administrative: 515-981-4316
Fax: 515-981-4779

Fire Chief

Dustin Huston
dhuston@norwalkpublicsafety.org

Firefighters/Paramedics

Doug Richardson
drichardson@norwalkpublicsafety.org

POLICE DEPARTMENT

1100 Chatham Avenue
Norwalk, IA 50211
Emergencies: 911
Non-emergency: 515-222-3321
Administrative: 515-981-0666
Fax: 515-981-5839

Police Chief

Ed Kuhl
norwalkpolice@mchsi.com

PUBLIC WORKS

2626 North Avenue
Norwalk, IA 50211
Phone: 515-981-0228

Public Works Director

Tim Hoskins
timhoskins@ci.norwalk.ia.us

PARKS AND RECREATION

1100 Chatham Avenue
Norwalk, IA 50211
Phone: 515-981-9206

Parks and Recreation Director

Nancy Kuehl
nancykuehl@ci.norwalk.ia.us

PUBLIC LIBRARY

1051 North Avenue
Norwalk, IA 50211
Phone: 515-981-0217
Fax: 515-981-4346



MAYOR'S MOMENT

Happy New Year, Norwalk! I trust you all had a great holiday season and got to spend quality time with family and friends. I hope that 2013 has a lot more stability than what we went through in 2012 with unusual weather patterns and, of course, all the political hype for a presidential election.

With the beginning of a new year, we will soon be starting our budget preparations for our next fiscal year. We will be having work sessions as we develop the budget and the outcomes of those discussions will conclude with a public hearing at a Council meeting that allows the public to learn and ask questions as to why and where Norwalk spends its tax dollars. It was made very clear by the citizens last year on August 7 that an increase in revenues for the City via a franchise fee, which would have been “earmarked” for Public Safety, was not acceptable. What I would ask is that if you have concerns as to how we allocate our resources, I encourage you to attend a work session or come to the public hearing so that we can explain our financial decisions.

With the event that took place in Newtown, CT on December 14 last year, we all need to reflect on how precious life is and how quickly “tranquility” can be completely devastated by one person’s bizarre act. Our hearts go out to those families and that community as we all can project as to how we would feel if that happened here. I know that the Norwalk Schools have reviewed their policies and procedures to try and prevent such an event from occurring. The City has reached out to Dr. Wulf to let him know that we are together in providing for the safety of our children/citizens. We hope to have a joint meeting in the near future to discuss how we can strengthen our “team” effort.

WINTER WEATHER REMINDER

With the first major snow storm under our belts, the City of Norwalk would like to remind residents of the ordinances that pertain to snow and ice. If you have any questions or concerns about the City’s snow ordinance, please do not hesitate to call City Hall at 981-0228.

What are the rules regarding parking a vehicle on the street during the winter?

City code states that it is unlawful to park on any street during the time of any snowfall (69.10). Any vehicle parked on the street during a snowfall faces the possibility of receiving a \$35 parking ticket and/or impoundment. It is important to remember the times when you cannot be parked on the street and that the snow ordinance automatically goes into effect when snow begins to accumulate. This allows for timely removal of snow from the streets and is needed to maintain the safety of our main thoroughfares to get emergency response apparatus to residential areas expeditiously.

What about my sidewalks during or after it snows?

It is the responsibility of the abutting property owners to remove snow and ice accumulations promptly from sidewalks.

If the property owner does not remove snow and/or ice accumulations within a reasonable time, the City may do so and ultimately assess the costs against the property owner for collection in the same manner as property tax. For purposes of enforcement, a reasonable time period is generally 72 hours after the snow or ice accumulations end. While the City realizes it can be frustrating to finish clearing your driveway and then have the plow come by, the snow removal policy adopted by the City Council indicates that snow placed in driveways by City plows is the responsibility of the property owner to remove. Snow from a private driveway may not be placed on or pushed across a City street.

Trash and Recycling Carts vs. Snow Drifts

It is the responsibility of the resident to make sure their trash and recycling carts are not perched haphazardly on top of snow drifts. Please try to flatten or remove the drift as best you can to allow your carts to sit flat. Should your carts tip over, it is the responsibility of the resident to pick up them and their contents up. We realize this may be inconvenient but please keep in mind this is winter in Iowa. By following these easy steps, we are trying to keep drivers safe and your carts and their contents out of the street.



Doug Pierce,
Mayor



NORWALK UPDATES EMERGENCY SERVICES

The City of Norwalk has transitioned its Emergency Dispatching Services to the Westcom Emergency Communications Center.

“This allows Norwalk to comply with federally mandated Narrow Band Communication requirements by the January 1, 2013 deadline,” Dustin Huston, Norwalk Fire Chief said. Westcom is a state-of-the-art 911 communications center located in West Des Moines that has actively addressed Federal Narrow Banding requirements and is taking full advantage of available technology. Westcom is a consolidated dispatch center serving the cities of Clive, West Des Moines, Urbandale and now Norwalk.

What does this mean for Norwalk residents?

What doesn’t change: You will still dial 911 in the case of an emergency to reach police and fire.

What does change: For your non-emergency issues/questions, you will now call 515-222-3321 to reach a multi-discipline trained dispatcher.

According to Huston, “the transition to the Westcom Emergency Communications Center ensures the residents of Norwalk are provided with efficiency in service delivery, quality assistance, emergency medical dispatching and emergency fire dispatching.”

Important Emergency Phone Numbers – EFFECTIVE NOW:

Emergency: 911 – medical, fire, gas leak, break-ins, assault, domestic, “in-progress” calls, etc.

Non-emergency Dispatch: 515-222-3321 – animal control, general police questions, criminal mischief complaint, etc.

Police Administrative Requests: 515-981-0666 – copy of reports, finger printing appointments, etc.

Fire Administrative Requests: 515-981-4316 – copy of reports, inspections, general business, etc.

Note: In addition to tornado warnings, the Outdoor Warning Sirens will now be sounded when wind speeds reach 70 mph. The sirens will also now be tested the first Saturday of each month at 12 noon.

For additional information, residents should contact Captain Doug Richardson by phone at 515-981-4316 or email at drichardson@norwalkpublicsafety.org or Major Kirk Westvold by phone at 515-981-0666 or email at kwestvold@norwalkpublicsafety.org.

PARKS & RECREATION

UPCOMING REGISTRATIONS:

Lakewood Early Out (Bowling) – January 7 to January 18

Fitness classes – January 7 to January 18

Lakewood Craft Club – January 21 to February 1

Norwalk Family TKD – January 21 to February 1

Soccer – January 28 to February 8

(Be sure to check our website or brochure for our registration procedure.)

NON REGISTRATION EVENTS:

OPALS – January 18

Family Open Gym – January 6, 13, 20, 27

Bingo – February 3

LAKEWOOD CRAFT CLUB – Get your glue guns and imaginations going for this program.

Children in 3rd through 5th grade meet after school in the art room. They meet once a month on Thursdays to make special arts and crafts projects.

EARLY OUT WEDNESDAYS – January 23 – Step up to the line and see if you can bowl a Turkey, Double or Perfect game! You will play alongside your classmates for 2 games. Drink and snack, along with the shoes are included.

FITNESS CLASS – Step Aerobics/Interval; Yoga Class; Circuit Sensations; Early Bird Workout; Bootcamp – We offer various fitness classes to get you up and moving. After those holiday treats, now is the time to get back into shape and lose those few pounds put on through the holiday season!

OPALS (OLDER PEOPLE WITH ACTIVE LIFESTYLES) – There is nothing better than getting together and enjoying food and fellowship. Everyone (ages 55 and older) is invited to attend a potluck dinner with the Parks and Recreation staff. We provide the meat, tableware and drink. Dust off the cookbooks and be creative to bring a side dish and/or dessert to share with everyone. Be sure to call the office so we can prepare enough food.

FAMILY BINGO NIGHT – Stop by the library on February 3 at 5pm and enjoy an evening of Bingo and tasty treats. Bring munchies or snack to share with all and we will provide the beverage. All ages are invited to participate. Bingo callers will be the Norwalk Lion Club members.

BASKETBALL OPEN GYM – Shoot hoops or play a pick-up game with friends or family at the Lakewood gym in January and February on Sunday afternoons from 3–5pm. Be sure to bring clean tennis shoes for the floor. This is open to Norwalk school district families. Cost will be \$1 for adults and 50 cents for youth.

SPRING SOCCER 2013 – JUST FOR KICKS

This beginning soccer program is for children at least 4 years old that are not currently in kindergarten this school year. Participants will be introduced to the sport of soccer and will be taught the basic fundamentals of dribbling, passing and shooting. Shin guards are required for this program. This is a six-week program including one week of practice and five weeks of games. Registration: January 28 to February 8. Starts week of March 25, weather permitting, on Mondays or Wednesdays at 6pm at Norwalk-McAninch Sports Complex. Cost: \$28.75 Norwalk residents or \$33.25 for non-residents

SPRING SOCCER 2013 – KINDERGARTEN SOCCER

This program is for both boys and girls currently in kindergarten this school year. This is a six-week program including two weeks of practices and four weeks of games. Shin guards are required. Registration: January 28 to February 8. Starts week of March 25, weather permitting, on Tuesdays and Thursdays at 6pm at the Norwalk-McAninch Sports Complex. Cost: \$34.50 Norwalk residents or \$39.75 for non-residents

SPRING SOCCER 2013 – 1st–7th GRADE SOCCER

This program is for children in 1st–7th grade this current school year. Shin guards are required. This is a six-week program including two weeks of practice and four weeks of games. Divisions: 1st–2nd GRADE BOYS – 4 vs. 4. Play on Monday and Thursday. 1st–2nd GRADE GIRLS – 4 vs. 4. Play on Tuesday and Friday. 3rd and 4th GRADE COED – 8 vs. 8. Play on Monday and Thursday. 5th–7th GRADE COED – 8 vs. 8. Play on Tuesday and Friday. Registration: January 28–February 8. Starts week of March 25, weather permitting at the Norwalk-McAninch Sports Complex at 6pm. Cost: \$46.00 for Norwalk residents or \$53.00 for non-residents.

SEE US ON THE WEB AT WWW.CI.NORWALK.IA.US
OR SCAN THIS QR CODE WITH YOUR SMART PHONE TO BE TAKEN DIRECTLY TO OUR SITE!

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